## Deletion Process

**Circumstances for Deletion**

* • **User Request:** Users can request account deletion through our support team.
  + 📋 Submit a request: Fill the [Data Deletion Request Form](https://forms.gle/1MiNXDwgDa8nUoK49). <https://forms.gle/1MiNXDwgDa8nUoK49>
  + 📧 Email Request: Send email to **info@caterorange.com** with the subject "**Data Deletion Request**" and details of your request.
* • **Policy Violations:** If a user violates the terms and conditions, CaterOrange reserves the right to delete the user and withhold the entire balance of any remaining food deliveries pending.
* • **Inactivity:** Users who are inactive for beyond 2 years will be deleted from the database.
* • **Legal Reasons:** The website reserves the right to delete accounts for legal reasons (e.g., following a court order).

**Deletion Process**

* • Users will be notified via email once their account has been deleted.

**Data Retention**

* • **Orders and payments data** will be retained by CaterOrange.
* • **User details** such as address, phone number, and email will be deleted.

**Deletion Confirmation**

* • Users can confirm their accounts have been deleted by signing up with the same email address post deletion.